

PROGRAM GUIDE

2025




**Yarrowongga
Mulwala**

Community & Learning Centre

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We provide a whole range of community services that increase life opportunities, choices and skills for all people including those experiencing economic hardship.

OUR SCOPE OF REGISTRATION

Qualifications

- | | |
|----------|---|
| CHC30121 | Certificate III in Early Childhood Education & Care |
| CHC33021 | Certificate III in Individual Support |
| CHC33015 | Certificate III in Individual Support (superseded by CHC33021) expires 31/01/25 |
| CHC43121 | Certificate IV in Disability Support |
| CHC50121 | Diploma of Early Childhood Education and Care |

Units:

- | | |
|------------|--|
| HLTAID009 | Provide cardiopulmonary resuscitation |
| HLTAID011 | Provide first aid |
| SITHFAB021 | Provide responsible service of alcohol |
| SITHGAM022 | Provide responsible gambling services |
| SITXFSA005 | Use hygienic practices for food safety |

Contact YMCLC on 03 5744 3911 or learning@ymclc.edu.au to request a course information flyer or to register your interest, or enrol in any of these courses.

CHC33021 Certificate III in Individual Support

Ageing

Work in community, home or residential care settings under supervision as part of a multi-disciplinary team, following an individualised plan to provide person-centred support to elderly people.

Disability

Start a career as a care worker supporting people with disability to be empowered and active participants in the community.

This qualification is a pre-requisite for CHC43121 Certificate IV in Disability Support.

CHC30121 Certificate III in Early Childhood Education and Care

Support children's wellbeing and development using a range of well-developed skills, knowledge, discretion and judgement in regulated children's education and care services in Australia.

This qualification is a pre-requisite for CHC50121 Diploma of Early Childhood Education and Care

CHC43121 Certificate IV in Disability Support

Work in a range of community settings and clients' homes to provide training and support in a manner that empowers people with disabilities to achieve greater levels of independence, self-reliance, community participation and wellbeing.

Promote a person-centred approach, work without direct supervision and potentially supervise and/or coordinate a small team.

To enrol, it is a pre-requisite that you hold either CHC33015 or CHC33021 Certificate III in Individual Support with a disability specialisation.

CHC50121 Diploma of Early Childhood Education and Care

Educators at this level are responsible for designing and implementing curriculum and for maintaining compliance in other areas of service operations. They use specialised knowledge to analyse and apply theoretical concepts to diverse work situations and may be responsible for supervising volunteers or other educators.

To enrol, it is a pre-requisite that you hold CHC30113 or CHC30121 .

This training is delivered to eligible individuals with Victorian and Commonwealth Government funding.

Visit www.ymclc.edu.au to enrol in these accredited short courses:

First Aid

Our flexible delivery model is ideal for the busy person who can't afford to take two days out of their schedule. It includes an online knowledge quiz and a one day class.

HLTAID009 Provide cardiopulmonary resuscitation

This course is ideal for anyone needing to provide CPR in a range of situations or renew the CPR component of their First Aid certificate.

HLTAID011 Provide First Aid

This course is for persons who may be required to provide a first aid response in a range of situations, including community and workplace settings.

HLTAID012 Provide First Aid in an education and care setting

This course is for workers required to respond to a first aid emergency where children are involved, and includes asthma and anaphylaxis.

RSA (NSW & Vic)

SITHFAB021 Provide responsible service of alcohol

Conducted using the nationally accredited guidelines, this unit is essential to any person seeking employment where alcohol is served.



APPROVED
TRAINING
PROVIDER

RSA and/or RCG
courses in NSW

**LIQUOR CONTROL
VICTORIA** Approved RSA Provider

Hygiene for Food Handlers

SITXFSA005 Use hygienic practices for food safety

This unit is for those wanting to work in restaurants, cafes or bakeries, or who are members of a community group involved in food preparation.

ONSITE TRAINING

To discuss holding staff training at your workplace, contact YMCLC on 03 5744 3911 or learning@ymclc.edu.au.



PRE-ACCREDITED TRAINING

Contact YMCLC to enrol in the following pre-accredited courses.

BARISTA BASICS

24ENGBARISTA

Passionate about coffee?

This one day course will give you the skills to prepare and serve great coffee like a true barista, with lots of hands-on practice on the espresso machine.

DIGITAL ESSENTIALS

Level 1

24DLE1

This course is designed to guide the absolute beginner through the process of understanding digital devices, how they can connect you with others and allow you to access services over the Internet. Gain the confidence with a variety of digital devices.

CREATIVE PHOTOGRAPHY

24EMPPHOTO

Are you interested in learning more about your digital or film-based SLR camera?

This course will help you understand and use appropriate lighting, flash, filters and the aesthetics of composing and framing to produce quality photography. It will give you the confidence to use your knowledge in a social situation, to undertake further study, or even to establish a small, home-based photography business.

DIGITAL MS

Word & Excel

24SBDEDC009

This course aims to provide learners with the confidence and skills to keep in step with innovation and requirement changes in the workplace. It also aims to give learners the confidence to embrace digital skills in the workplace and successfully use technology as a means for gaining or maintaining secure and meaningful employment.



OTHER SHORT COURSES

RCG (NSW)

This unit is an essential requirement of the Gaming Machines Regulation 2019 for any person with gaming activities as part of their job role in NSW.



YOUTH ENGAGEMENT PROGRAM

YMCLC will run a full semester pilot Youth Engagement Program commencing term one 2025.

This is a youth-led program designed to engage young people empowering them to drive positive change within our community. The course will be tailor-made to align with student's individual objectives and goals.

The program is delivered away from the typical classroom in a “workshop” style setting.

Course elements:

- Leadership skills, decision making, goal setting
- Job readiness including resume writing, mock interviews, career profiling
- Hospitality skills including barista basics, customer service, workplace health and safety
- Volunteering opportunities
- Health and wellbeing
- Financial literacy
- Digital skills
- Food preparation, meal planning, growing own produce
- Creative arts crafts, music, writing, photography
- Strong focus each week on Resilience Responsibilities and Relationships

It's never too late to learn something new.

DON'T SEE THE COURSE YOU ARE LOOKING FOR?

We're here for all your training needs, offering accredited and pre-accredited courses. If you don't see what you are looking for in our program guide, or on our website, give us a call.

STUDENT INFORMATION

FUNDING ELIGIBILITY

To be eligible for Skills First subsidised training, an individual must be:

- an Australian or New Zealand citizen or hold a permanent visa; and
- enrolling in and commencing training no later than 31 December 2025; and
- undertaking training and assessment in Victoria or a border region.

Apprentices and Trainees must be:

- employed in Victoria in either a full-time or part-time capacity under an award or registered agreement;
- undertaking an Approved Training Scheme; and
- signatory to a Training Contract with their employer that is registered with the VRQA.

Individuals under 17 when their training commences, must receive an exemption from school attendance:

- clearly identifying YMCLC as the training provider; and
- signed by a school principal or a Department of Education Regional Director depending on whether they have completed year 10, are not currently or have never been enrolled in a Victorian school.

An individual is eligible to:

- commence a maximum of two Skills First subsidised courses in a calendar year (unless transitioning from a superseded program to the current version of the same program or recommencing training in the same program);
- undertake a maximum of two Skills First subsidised courses at any one time.

FEE INFORMATION

To ensure your place in a course:

- return a completed enrolment form no later than one week prior to commencement; and
- fees must be paid on enrolment: or
- You must enter an instalment agreement.

Fees will be refunded if:

- class is cancelled;
- you cancel your enrolment within 14 days
- a request is made in writing to the Board of Management.

Student tuition fees as published are subject to change given individual's circumstances at enrolment.

PAYMENT OPTIONS

Yarrawonga Mulwala Community & Learning Centre are now taking payments in full or by instalment. We accept any of the following:

- Cash
- EFTPOS Credit/debit card
- Direct credit into our bank account
- Centrepay
- PayPal (for online enrolments)

STUDY ALLOWANCES

Contact Services Australia or your Employment Services provider for more information regarding your eligibility for financial support for approved courses.

Individuals with disabilities are encouraged to access government subsidised training.

COMMUNITY PROGRAMS



VOLUNTEERS NEEDED

- Would you like to be part of a dynamic team without the stress and worry of a full-time job?
- Are you retired and looking for something to fill a few hours of your week?
- Do you have skills you would like to share?
- Do you enjoy craft-type activities?

If your answer to any of the above is yes, contact YMCLC on 03 5744 3911 or email community@ymclc.edu.au

**We are committed to
building a vibrant
community in which
we all thrive**

YARRA-MUL COMMUNITY SUPPORT NETWORK (YMCSN)

YMCSN was established in response to the rising number of homeless, people experiencing housing insecurity, financial disadvantage and/or social disadvantage.

Meetings are held:

DATE 2nd Thursday every month
TIME 10:30am—12:00pm
VENUE Community Centre

YMCSN SHOWER PROGRAM

This free service provides a safe place for community members who are sleeping rough or experiencing other forms of homelessness.

DATE Monday, Wednesday & Friday
TIME 9:00am—12:00pm
VENUE Senior Citizens Centre
23 Hovell Street, Yarrowonga

MOIRA FOOD SHARE PROGRAM

In partnership with MHA Care, the Moira FoodShare Program now operates from the premises of YMCLC.

This community-based program receives donated food from various sources, e.g. organisations, individuals, and Foodbank Victoria in Melbourne, to be distributed to people in our community experiencing social and financial hardship.

YMCLC proudly supports the FoodShare Coordinator and team of dedicated and passionate volunteers of this essential community service.

DATE Monday—Thursday
TIME 1:00pm—3:00pm
VENUE Community Centre



YARRA-MUL CARER SUPPORT GROUP

Caring for a partner, relative or friend?

The value of being part of a Carer Support Group is realising that you are not alone. Carers share experiences and knowledge. They gain and offer support in emotional, social and practical ways.

Come and meet others who understand, listen to interesting guest speakers, take part in social activities and get linked to services to help you care for your loved one.

Regular meetings are held the third Thursday of each month from 10am-12pm. We will call you one week before each meeting date to let you know what is happening.

Please call 03 5744 3911 if you require any assistance or want to refer a new member

ARE YOU ELIGIBLE FOR TAX HELP?

This free service is available from mid-July to 31 October, to individuals who earned \$60,000 or less in 2024-25, and did not:

- Work as a contractor
- Run a business, including as a sole trader
- Have a partnership or trust matters
- Sell shares or an investment property
- Own a rental property
- Receive royalties
- Receive distributions from a trust, other than a managed fund
- Receive foreign income, other than a foreign pension or annuity

Call us on 03 5744 3911 to arrange an online or phone appointment with an ATO trained volunteer when you have your income statements and other relevant paperwork.



COMMUNITY ACTIVITIES

STROKE SUPPORT GROUP

If you or someone you know has been affected by a stroke, a support group can help you cope better and feel less isolated as you make connections with others facing similar challenges.

DATE Fourth Thursday of the month

TIME 10:00am—11:00am

VENUE Community Centre

FRIDAY OPEN DOOR

Feeling lonely or bored? Come of an hour or stay the whole day. Have a cuppa and a chat, make a little artwork or just socialise and make new friends. Learn a new skill or share one of your own. Bring you won supplies, or see what we have here.

DATE Fridays

TIME 10:00am—2.00pm

COST Gold Coin Donation

VENUE Learning Centre

TALKING CAFE

Being more socially active and connected to others in your community makes you happier and is good for your health and wellbeing.

DATE Fridays

TIME 10:00am—11:00pm

VENUE Learning Centre

BOOMERANG BAGS

A free, fun, sustainable alternative to plastic bags. Join our group, be part of this community movement and make new friends. Can't make the group? We are happy for you to contribute by making them at home too!

Our Boomerang Bag ladies are branching out to include aprons, placemats and other sustainable items in their repertoire.

DATE Mondays

TIME 1:00pm—3:00pm

VENUE Learning Centre

'AVE A CHAT

Do you enjoy patchwork, quilting, knitting, sewing or any other form of craft? Meet with likeminded people to work on your project, share ideas and knowledge, and just have fun.

DATE Wednesdays

TIME 10:00am—3:00pm (BYO lunch)

COST Gold Coin Donation

VENUE Learning Centre

MULTIPLE SCLEROSIS (MS) SUPPORT GROUP

A support group can help you cope better and feel less isolated as you make connections with others facing similar challenges.

DATE First Thursday of the month

TIME 10:00am—11:00am

VENUE Community Centre



We pride ourselves on connecting people and leading the community to grow and prosper.

ORAL HISTORY

The Oral History Group uses the latest in digital recording techniques to give the tradition of storytelling a 21st century twist. Interviews are transcribed for storage in State Library Victoria and the local museum and libraries.

If you would like to add your story to this fabulous collection or are interested in becoming involved, contact YMCLC on 03 5744 3911 or community@ymclc.edu.au.

NEWCOMERS PACK

Are you, or someone you know, new to the area?

Drop into YMCLC to collect a Newcomer's Pack. It contains information about services and resources in our community, including community organisations, hobby and interest groups and recreational opportunities, along with a town map and Yarrowonga Mulwala Directory.

SOCIAL PRESCRIBING

A photograph of three elderly people, two women and one man, laughing together. The woman in the foreground is wearing glasses and a light-colored shirt. The man in the middle has a white beard and is wearing a white shirt. The woman in the background is also wearing glasses and a light-colored shirt. They are all smiling and laughing, creating a warm and joyful atmosphere.

DID YOU KNOW?

Being more socially active makes you happier, and that connection with your community can be good for your health and wellbeing.

About 1 in 4 Australians report they are experiencing an episode of loneliness at any given time. It's important to note that social isolation and loneliness do not necessarily co-exist. A person may be socially isolated but not lonely, or socially connected but feel lonely. Social prescribing has had very positive results in the UK and other areas of Australia.

We are having positive results at YMCLC as well.



YMCLC CONNECTING COMMUNITY & RESILIENCE PROGRAM

Our Connecting Community program aims to reduce social isolation and loneliness in our community and the associated physical and mental health issues. This model of social prescribing, which has been very successfully trialled in other areas, links people who are socially isolated and lonely with community activities to improve their mental and physical wellbeing.

The program consists of three core components:

- 1. COMMUNITY CONNECTING** (including social prescribing as a pathway)
- 2. WEEKLY TALKING CAFÉ GROUPS**
- 3. SIGNPOSTING**

People enter the program in a variety of ways including:

- Via formal referral or social prescription (from GPs, allied health professionals, social workers, aged care staff in Council, Community health services).
- Self-referral (after seeing or hearing about a community activity).
- By noticing our Talking Café and approaching us or visiting our Community & Learning Centre.

Regardless of how people enter the program, they have two options for participation:

- Allocation of a community connector to assist with identifying suitable community activities and, if necessary, to assist them to engage.
- Attendance at the weekly Talking Café to make new friends and hear about activities from our hosts and other participants.

Fridays at YMCLC's Learning Centre - 10:00am-11:00am
Please get in touch if you'd like to be involved with this program.



Neighbourhood Houses
The Heart of Our Community™

SPONSORS

Yarrawonga Mulwala Community & Learning Centre acknowledges the generous support of the following local businesses and organisations:

- ClubMulwala
- Federation Council
- Foundation for Rural & Regional Renewal (FRRR)
- Yarrawonga Community Opportunity Shop
- Moira Shire Council
- Mulwala Water Ski Club
- Sacred Heart College
- Yarrawonga Community Garden
- Yarrawonga College P-12
- Yarrawonga Lions Club
- Yarrawonga Mulwala Men's Shed
- Yarrawonga Mulwala Golf Club Resort
- Yarrawonga Mulwala Visitor Information Centre

Many thanks to the following organisations for hosting our students for practical placement:

Early Childhood Education and Care

- Country Buddies – Yarrawonga and Wahgunyah
- Goodstart Early Learning
- Goulburn Region Preschool Association
- Mulwala Kinder
- Trikki Kidz Cobram and Barooga
- Tungamah Preschool
- Yarrawonga Preschool

Individual Support

- Australian Unity
- Bentley Wood Aged Care
- Berrigan District Aged Care
- Cobram Regional Care
- Connexions Yarrawonga
- Home Instead
- MHA Care
- PALS – Gorman House
- Yarrawonga Counselling
- Yarrawonga Health

Disability

- Bentley Wood Aged Care
- Cobram District Specialist School
- Cobram Regional Care
- Connexions
- Greater Rural Ability Disability Services
- Katunga Primary School
- PALS Inc
- Resilience Support
- Social Plus
- The Play Projects
- Yarrawonga Counselling
- Yooralla House Cobram

Thank you to the following organisations for hosting our courses at their venue:

- ClubMulwala
- Mulwala Water Ski Club
- The Sebel Yarrawonga



VISITING SERVICES

BEYOND HOUSING

Call 03 5722 8000 to arrange an appointment if you need:

- Help securing long term accommodation.
- Assistance with paying rent.
- A referral for alternative housing options.

Need help on the weekend or after hours, call 1800 825 955 (free call, open 24/7).

INTERACT AUSTRALIA

Programs and services to assist people with disability to transition into employment.

To arrange an appointment contact Brinn Phillips on 0448 816 251.

ASURIA

Help every step of the way for you to get and keep your job.

Phone 1800 773 338.

FINANCIAL COUNSELLOR

Financial counselling is available to any community member experiencing financial difficulties.

Contact Primary Care Connect on 03 5823 3200 to arrange an appointment.



SERVICES AUSTRALIA AGENCY

YMCLC provides a Services Australia Agency where you can:



FAX
DOCUMENTS



PHONE THE
CALL CENTRE



USE THE
COMPUTER FOR
SELF-SERVICES



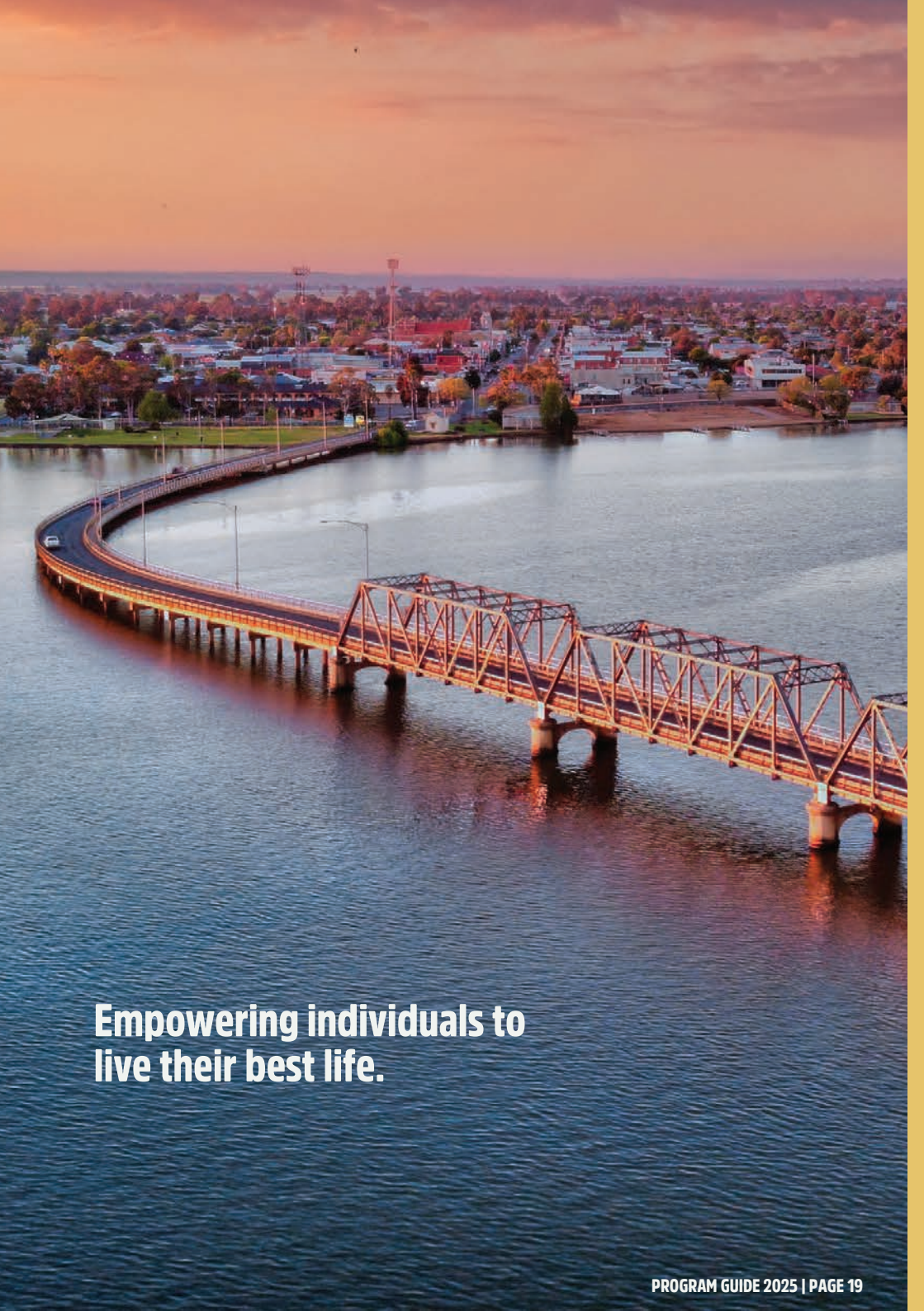
ACCESS FREE
SA WI-FI

AGENT ASSISTANCE and SELF-SERVICE ARE AVAILABLE:

8:30am - 4:00pm Monday to Friday

CUSTOMERS ARE ABLE TO ACCESS INFORMATION AT AN AGENCY SITE FOR:





**Empowering individuals to
live their best life.**



Yarrowonga Mulwala Community & Learning Centre

1 Hargrave Court, (PO Box 308) Yarrowonga VIC 3730

RTO 2175 | 03 5744 3911 | learning@ymclc.edu.au

ymclc.edu.au  

